

WiFi Hotspot Lending Policy

Purpose

The South Haven Memorial Library loans WiFi hotspots for the purpose of providing patrons the ability to connect WiFi enabled devices to the internet. Hotspots provide internet access to smartphones, tablets, and other wireless enabled devices through the cellular network. Service is dependent on the availability of the various cellular networks where the hotspot is being used.

Guidelines for Borrowing and Use

- You must be 18 years of age or older to borrow a WiFi hotspot, and reside within the city or township of South Haven.
- A valid Library card in good standing and a photo ID must be presented at the time of checkout, and a user agreement must be signed
- You are limited to one hotspot per household.
- Hotspots can be checked out for one week.
- Hotspots are not renewable.
- WiFi hotspots must be returned on their due date to avoid fines.
- Overdue Wifi hotspots will be deactivated.
- WiFi hotspots should be kept in a temperature controlled environment; do not leave them in a car.
- The Library is not responsible for any liability, damages, or expense resulting from use or misuse of the WiFi hotspot, connection of the device to other electronic devices, or data loss resulting from use of the WiFi hotspot.
- Users are encouraged to follow safe internet practices.
- The Library is not responsible for information accessed using these devices or for personal information that is shared over the internet.
- Any use of a device for illegal purposes, including transmission of threatening, harassing, defamatory, or obscene material is strictly prohibited.
- The Library reserves the right to refuse to lend a hotspot to anyone who abuses equipment or is repeatedly late in returning devices.
- The Library is not responsible for any computer viruses that may be transferred to user devices.
- Tampering or altering Library equipment is prohibited.
- The hotspots, obtained through the Library of Michigan, come with filtering software installed, which cannot be disabled by Library staff.
- In the event that an individual under the age of 18 utilizes the hotspot, a parent or guardian shall be responsible for monitoring their access to the internet.

Fines and Liability

- The cost for unreturned hotspots is \$3/day, up to the maximum of replacement cost.
- Replacement costs shall be assessed for any lost or unreturned devices, charging cable, and/or carrying case.
- All components of the hotspot kit must be returned in order for the device to be considered checked in.
- Hotspots are NOT to be returned in the Library book drop. If the item is returned in the book drop a \$3 fee will be assessed, and if the item is returned to the book drop and broken, a replacement cost will be assessed.
- By checking out a WiFi hotspot, you will be deemed to have accepted the terms and conditions of this policy.